

## STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Thomas Howard BATEMAN et al.

Application No.: 10/663,740

Filing Date:

September 17, 2003

Group Art Unit: 2116

Examiner: Rehana Perveen

Confirmation No.: 2659

Title: METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA

CUSTOMER CONTACT CHANNEL CHANGING SYSTEM

## PETITION FOR EXTENSION OF TIME

**Commissioner for Patents** P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

01 FC:1253

The following extension of time is requested to:	respond to the Office Action dated September 2, 2004

	three months to	March 2, 2005	□ \$5	510.00 (2253)	X	\$1,020.00 (1253)	
	The shortened statutory period has been reset by an Advisory Action dated						
X	An extension fee in the amount of \$1,020.00 is enclosed.  Charge to Deposit Account No. 02-4800.						
	Charge	to credit card.	Form	PTO-2038 is	attac	hed.	
The Director is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17 and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 02-4800. This paper is submitted in duplicate.  Respectfully submitted,							
				BURNS, DOANE, SWECKER & MATHIS, L.L.P.			
P.O. Box <sup>2</sup> Alexandria (703) 836-	a, Virginia 22313-1404	ı	Ву	William N. Hughe			
Date: N	March 2, 2005			Registration I	۷o. 4	4 <del>4</del> ,481	

1020.00 OP